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IMPORTANT NOTICE ABOUT YOUR RENTON HOUSING AUTHORITY UTILITY HOUSING ASSISTANCE PAYMENTS

The Renton Housing Authority Program is pleased to announce that we will soon have an alternative to issuing paper checks for your Utility Housing Assistance Payments. **Beginning on October 1, 2024, you will have your payments loaded onto a new Prepaid Visa® Debit Card** unless you chose to sign up for direct deposit with an existing checking or savings account.

The prepaid card is a convenient and secure way to receive your payments:

- Payments are automatically loaded to your card.
- You may make purchases, get cash, pay bills anywhere Visa is accepted.
- Funds are protected if your card is lost or stolen.¹

If you remain eligible for payments through the Renton Housing Authority Utility Housing Assistance Program:

- Your new prepaid card will be delivered to the address on file at our office.
- All payments made beginning **October 1, 2024** will automatically be loaded to your new prepaid card unless you signed up for direct deposit to an existing checking or savings account.
- You must choose a new Personal Identification Number (PIN) when you set-up your prepaid card.
- **The activation instructions, usage guide, Cardholder Agreement and Fee Schedule will be included with your prepaid card. Make sure to read and save this important information for your files.**

If you have any additional questions, you may also contact:

Renton Housing Authority at 425-226-1850 ext. 237 for Heather Figley, Accounting I.

1. You are generally protected from all liability for unauthorized transactions with Zero Liability. You must call the number on the back of your Card immediately to report any unauthorized use. Certain conditions and limitations may apply. See your Cardholder Agreement for details.